

Bike Workshop Technician

Job Title: Bike Workshop Technician

Are you passionate about bikes and possess exceptional Bike Tech skills? E-Venture Bikes in Keswick is seeking a dedicated Bike Workshop Technician to work in our dynamic workshop.

About Us:

E-Venture Bikes is more than just a bike shop; we're a community of cycling enthusiasts committed to providing top-notch service and quality products. Located in the heart of Keswick, our shop is known for its welcoming atmosphere and extensive range of bikes, e-bikes and accessories.

Role Responsibilities:

- To assist with the day-to-day operations of the workshop
- Ensure timely and high-quality bike repairs and maintenance and be responsible for the workshop booking system
- Interact with customers to understand their needs and provide expert advice
- To assist with warranty cases and maintain accurate record keeping.
- To assist with inventory and order supplies as needed using suppliers B2B services
- Collaborate with the sales team to offer comprehensive customer service
- To carry out assembly of new bikes and associated products to the highest standards
- To be technically proficient and able to service a diverse range of bicycles.
- Keep up to date with the latest cycling technologies including electric bikes, electronic shifting and the latest suspension systems.
- As well as other team members, be responsible for daily opening and closing of retail premises.
- Working in both sales and hire when necessary to cover days off and busy periods.

What Makes You the Ideal Candidate:

- Proven experience in bike workshop and mechanics
- Strong leadership and communication skills
- In-depth knowledge of bike mechanics and repairs
- Customer-focused approach with excellent problem-solving abilities
- Good IT skills with an understanding of booking, ordering and CRM software
- Knowledge of various bicycle brands, models, and components.
- Strong attention to detail and a commitment to quality workmanship.

Benefits of working at E-Venture:

- Competitive salary
- Ride to work schemes available
- Employee discounts on our premium range of bikes and accessories
- A vibrant and inclusive workplace culture

How to Apply:

To apply for the Bike Workshop Manager position at E-Venture Bikes, follow these steps:

1. **Email Your Application** - Send your CV and cover letter to accounts@e-venturebikes.co.uk
2. **Subject Line** - Use the subject line "Application for Bike Workshop Manager - [Your Name]."
3. **Introduction** - Briefly introduce yourself in the email and express your excitement about the position.
4. **Share Your Achievements** - Include any relevant achievements or projects that showcase your skills and passion for the cycling industry.
5. **Availability** - Let us know your earliest start date and any scheduling preferences.
6. **References** - If available, include references or provide contact information for them.

We appreciate your interest in joining the E-Venture Bikes team. Successful candidates will be contacted for an interview.

Thank you for considering us for your next career move!

Kind Regards,

Mike Graham
E-Venture Bikes